

REPUBLIC OF THE PHILIPPINES

KAGAWARAN NG KALAKALAN AT INDUSTRIYA

(Department of Trade and Industry)

Trade and Industry Building 361 (Buendia) Sen. Gil J. Puyat Avenue Makati, Metro Manila, Philippines 3117

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DEPARTMENT ORDER NO. 69 SERIES OF 1993

> SUBJECT: Further amending certain provisions of Ministry Order No. 32, Series of 1985, as amended (Rules and Regulations on the Accreditation of Service and Repair Enterprises)

Pursuant to Title X, Book IV of the Administrative Code of 1987 and to more effectively implement the provisions of Presidential Decree No. 1572 and Chapter VII of Republic Act No. 7394, otherwise known as the "Consumer Act of the Philippines", the following amendments to Ministry Order No. 32, Series of 1985 as amended by Department Administrative Order No. 1, Series 1988 are hereby prescribed and promulgated for the information, guidance and compliance of all concerned:

Section 1. Section 2, Rule II of Ministry Order No. 32, Series of 1985 is hereby amended to read as follows:

"Section 2 - APPLICATION FOR ACCREDITATION

All enterprises mentioned in paragraph j of Sectio 1 of Rule 1 of these Rules which are in accordance with the type of service and the various classifications provided shall apply for accreditation and shall apply for renewal thereof on or before the 31st day of January of every year thereafter.

Enterprises which have already been accredited under the previous Rules and Regulations need only to apply for renewal on or before the 31st day of January every year. Moreover, those Certificate of Enterprises applying for the first time during the last quarter of the year shall be effective until the end of the following year."

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Head, Records Section Department of Trade & Industry

Section 7, Rule III of Ministry Order No. 32, Section 2. Section 7, Rule III of Ministry Orderies of 1985 is hereby amended to read as follows:

"Section 7. - BOND

The application for Four and Five Star Shops shall be accompanied by a bond issued in favor of the Republic of the Philippines in an amount not less than Twenty Thousand (20,000.00) pesos which shall guarantee the faithful performance of the job done by the enterprise. The bond shall remain in full force and effect until cancelled or released by the Director.

of Rule III thereof is hereby Section 3. Section 8 amended to read as follows:

"Section 8. - INSURANCE POLICY

The minimum amount of insurance coverage for the different classifications or categories are hereunder indicated:

- Motor Vehicles/Heavy Equipment/Office Machine/Data Processing Equipment:

  - 1) 5 Star P500,000.00 2) 4 Star P400,000.00
  - 3 Star P200,000.00 3)
  - 2 Star P100,000.00 4)
  - 5) 1 Star P 30,000.00
- Automotive Engine Rebuilding Machine b) Shop/Engineering Machine Shop/Electronics/Electrical/Airconditioning & Refrigeration:
  - 1) 5 Star P100,000.00
  - 2) 4 Star P 80,000.00
  - 3) 3,Star P 50,000.00
  - 4) 2 Star P 40,000.00
  - 5) 1 Star P 30,000.00
- All other classifications or categories: c)

A minimum of P30,000.00

In places where there are no insurance companies willing to undertake the risk due to the peace and order situation in the area, the Director d) may grant exemption upon sufficient proof of such circumstance."

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Section 4. Rule V thereof is hereby amended to read as follows:

#### "Rule V - WARRANTY

Service firms shall guarantee workmanship and replacement of spare parts for a period not less than ninety (90) days which shall be indicated in the pertinent invoices unless otherwise agreed upon or unless by the nature or the state of use of the product serviced, it shall prove unreasonable to expect the service guarantee to last ninety (90) days.

Section 5. Section 1 of Rule VII thereof is hereby amended to read as follows:

"Section 1. STANDARD CLASSIFICATION, FOR AUTOMOTIVE AND HEAVY EQUIPMENT

- a) FIVE STAR "A" SHOP is a Factory Authorized Representative, or a Franchised Dealer, or a Franchised Branch, or an Authorized Sub-Dealer It must have at least TWENTY-ONE (21) working stalls and must meet the other requirements prescribed by the Bureau for a FIVE STAR "A" SHOP.
  - b) FIVE STAR "B" SHOP is a Factory Authorized Representative, or a Franchised Dealer, or a Franchised Dealer Branch, or an Authorized Sub-Dealer. It must have a maximum of TWENTY (20) and a minimum of ELEVEN (11) working stalls, and must meet the other requirements prescribed by the Bureau for a FIVE STAR "B" SHOP.
- c) FIVE STAR "C" SHOP 18 a Factory Authorized Representative, or a Franchised Dealer Branch, or an Authorized Sub-Dealer. It must have a minimum of TEN (10) working stalls and must meet the other requirements prescribed by the Bureau for a FIVE STAR "C" shop.
- d) FOUR STAR SHOP is a Non-Franchised Dealer, or a Non-Authorized Sub-Dealer. It must have at least TWENTY (20) working stalls, and must meet the other requirements prescribed by the Bureau for a FOUR STAR SHOP.
- e) THREE STAR SHOP is an Independent Shop, with a minimum of TEN (10) working stalls, and must meet the other requirements prescribed by the Bureau for a THREE STAR SHOP.

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- TWO STAR SHOP is an Independent Shop, or a Gas Station doing vehicle service work. It must meet the other requirements prescribed by the Bureau for a TWO STAR SHOP.
- ONE STAR SHOP is an Independent Shop doing specialized jobs for automobiles such as wheel alignment, wheel balancing, etc. A car accessory shop which merely installs the car accessory/ies bought from it, (which may include the service of detaching the previous car accessory in order that the said bought car accessory/ies can be installed) is not included in this definition. It must meet the other requirements prescribed by the Bureau for a ONE STAR SHOP.

Service/repair/maintenance of auto airconditioners for bantam up to extra heavy vehicles shall be classified under this classification."

Section 6. Section 2 of Rule VII thereof is hereby amended to read as follows:

"Section 2. STANDARD CLASSIFICATION FOR AUTOMOTIVE ENGINE REBUILDING MACHINE SHOP AND ENGINEERING MACHINE SHCP

#### a) FIVE STAR CATEGORIES:

- 1. FIVE STAR AUTOMOTIVE ENGINE REBUILDING MACHINE SHOP must have the following minimum requirements:
  - a. Number of Machineries 21 units (in accordance with the attached prescribed listings); and
  - b. Working Area 300 square meters to accommodate the total number of machineries, office, sales or reception, rest rooms and tool noom or stock room.
- FIVE STAR ENGINEERING MACHINE SHOP must have the following minimum requirements:
  - a. Number of Machineries 20 units (in accordance with the attached prescribed listings); and
  - b. Working Area same as FIVE STAR AUTOMOTIVE ENGINE REBUILDING MACHINE SHOP requirements.

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#### b) FOUR STAR CATEGORIES:

- 1. FOUR STAR AUTOMOTIVE ENGINE REBUILDING MACHINE SHOP must have the following minimum requirements:
  - a. Number of Machineries EIGHTY (80)
    percent of the total number of 5-STAR AUTO
    ENGINE REBUILDING MACHINE SHOP requirements
    or a minimum of 17 units excluding
    chain block, hand tools and measuring
    instruments; and
  - 5. Working Area 200 square meters to accommodate the total number of machineries, office, sales or reception, rest rooms and tool room or stock room.
- FOUR STAR ENGINEERING MACHINE SHOP must have the following minimum requirements:
  - a. Number of machineries EIGHTY (80)
    percent of 5-STAR ENGINEERING MACHINE
    SHOP requirement or a minimum of 16 units
    excluding chain block, hand tools and
    measuring instruments; and
  - b. Working Area same as 4-STAR AUTOMOTIVE ENGINE REBUILDING MACHINE SHOP requirement.

#### c) THREE STAR CATEGORIES:

- 1. THREE STAR AUTOMOTIVE ENGINE REBUILDING MACHINE SHOP must have the following requirements:
  - a. Number of machineries SIXTY (60) percent of 5-STAR requirement or a minimum of 13 units excluding chain block, hand tools and measuring ir truments; and
  - b. Working Area 100 square meters to accommodate the total number of machineries, office, sales or reception, rest room and tool room or stock room.
- THREE STAR ENGINEERING MACHINE SHOP a shop have the following requirements:
  - a. Number of machineries below SIXTY (60) percent of 5-STAR requirement or a minimum of twelve (12) units excluding chain block, hand tools and measuring instruments; and
  - b. Working Area same as 3-STAR AUTOMOTIVE ENGINE REBUILDING MACHINE SHOP requirement.

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d) TWO STAR CATEGORIES:

- 1. TWO STAR AUTOMOTIVE ENGINE REBUILDING MACHINE SHOP must have the following minimum requirements;
  - a. Number of machineries FORTY (40) to FIFTY (50) percent of 5-STAR requirement excluding chain block, hand tools, and measuring instruments; and
  - b. Working Area 50 square meter to accommodate total number of machineries, office, sales or reception, rest room and tool room or stock room.
- 2. TWO STAR ENGINEERING MACHINE SHOP must have the following minimum requirements:
  - a. No. of machineries FORTY (40) to FIFTY (50) percent of 5-STAR requirement excluding chain block, hand tools, and measuring instruments; and
  - b. Working Area same as 2-STAR AUTOMOTIVE ENGINE REBUILDING MACHINE SHOP requirement.

#### e) ONE STAR CATEGORIES:

- ONE STAR AUTOMOTIVE ENGINE REBUILDING MACHINE SHOP - must have the following requirements;
  - a. Number of machineries below FORTY (40) percent of 5-STAR requirement excluding chain block, hand tools and measuring instruments; and
  - Working Area THIRTY (30) square meters to accommodate total number of machineries, office, sales or reception, rest room and tool room or stock room.
- 2. ONE STAR ENGINEERING MACHINE SHOP must have the following requirements:
  - a. Number of machineries below FORTY (40) percent of 5-STAR requirement excluding chain block, hand tools and measuring instruments; and
  - b. Working Area same as 1-STAR AUTOMOTIVE ENGINE REBUILDING MACHINE SHOP requirement."

Section 7. Section 3 of Rule VII thereof is hereby amended to read as follows:

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Department of Trade & Industry

- ELECTRONICS, "Section 3. STANDARD CLASSIFICATION FOR ELECTRICAL, AIRCONDITIONING AND REFRIGERATION SERVICE AND REPAIR
  - Category A Electronic Service and Repair Enterprises

Competent in the installation, maintenance, service, repair, reconditioning and re-installation of the following electronics equipment'

- Simple and multiple band AM radio systems
- b. Public address, paging and intercom systems

c. FM radio receivers

d. Mono phonographs and stereo tape recorders

e. Monochrome television sets Stereo phonographs and stereo tape recorders f.

g. Multiband AM/FM radio receivers

h. Color Television

- i. Quadrosonic and 4-channel amplifiers
- j. FM Multiplex stereo and quadruplex radio receivers
- k. Sound distributing systems including speech , clinics
- 1. Close circuit television sets
- m. Video tape and Betamax
- 2. Category B Electrical Service and Repair Enterprises

Competent in assembly, dis-assembly, repair, rewinding and re-assembly of any or all of the following electrical equipment:

- a. Electric or Electronic oven and ranges
- Water heaters, washing machines, electronic clothes dryers and ironers (flat iron)
- Electric fans and ventilators Water pumps and its accessories
- Fan and blower motors
- Electric motors f.
- Transformers
- g. Transformersh. Sealed and semi-sealed compressors
- 3. Category C Airconditioning & Refrigeration Service and Repair Enterprises

Competent in installation, maintenance, service, repair, reconditioning and reinstallation of any of all of the following maintenance, airconditioning and refrigeration equipment:

or electrically a. Gae, solar conventional and frost-free refrigerator and freezers

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- b. Beverage coclers, water coclers, vendo machines, ice cream, ice drop and ice cube making machines.
- c. Boom free blow or ducted split and unitary package tube (aircooled and water cooled) airconditioners
- d. Sealed, semi-sealed and open type airconditioning and refrigeration compressors
- e. Cold storage, walk-in refrigerators and freezers, ice making equipment and its accessories, airconditioning and refrigeration mains including insulation works, and brine tanks, brine coils and storage coils
- f. Airducts, air grills, cooling towers, air handling units, dehumidifiers, condensers and evaporator coils
- Category D-1 any combination of two of Categories A. B and C
- Category D-2 a combination of Categories A, B and C."

Section 8. Section 1 of Rule VIII thereof is hereby amended to read as follows:

## "Rule VIII - ADMINISTRATIVE PROCEEDINGS

Section 1. Administrative actions on consumer complaints for violations of these rules shall be governed by Chapter III, Title V of Republic Act No. 7394, otherwise known as the 'Consumer Act of the Philippines' in case of repair and serv'se firms covered by said Act."

Section 9. Section 1 of Rule IX thereof is hereby amended to read as follows:

## "Rule IX - PENALTIES

SECTION 1. After due notice and hearing, any of the administrative penalties enumerated in Section 164 of the Consumer Act of the Philippines may be imposed even if not prayed for by the complainant as well as those enumerated in M.O. 69 and Executive Order, No. 913 if applicable.

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Section 10. POINTS SYSTEM FOR CLASSIFICATION

All pervice and repair enterprises shall be classified based on point system for each classification and must meet the minimum pre-requisite for star ratings. (See annexes)

## Section 11 ACCREDITATION OF TESTING CENTERS

The National Manpower and Youth Council as member of the National Accreditation Committee (NAC) shall accredit testing centers for technical employees in the service and repair enterprises.

Section 12. INSPECTION AND/OR VERIFICATION OF SERVICE AND REPAIR ENTERPRISES

The DTI Provincial Offices and the National Capital Region shall undertake the inspection and/or verification of service and repair enterprises to determine the capacity and qualifications of those applying for accreditation. Provided however that in the event such verification/inspection shows a violation of any of the provisions of this rules and regulations the same shall be a ground for the cancellation of the certificate.

Section 13. These rules and regulations shall take effect fifteen (15) days after publication in the Official Gazette.

Makati, Metro Manila, May 10 , 1993.

RIZALINO S. NAVARRO Secretary

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	OR VEHICLES		
,	CRITERIA	ASSIGNED POINTS	MAXIMUM POINTS VALUE
1.	Type of Appointment		5
	a. No Appointment	0	
	b Authorized Dealer/Dist. Service Rep.	1	
	c. Exclusive Distributor/	3	
	<ul><li>Service Rep.</li><li>d. Branch/Subsidiary</li></ul>	5	
			30
2.	Technical Personnel		
	a. Number of Mechanics	- 5	
	1 - 8 9 - 15	10	
	16 over	15	
	b. Average Years of Exp.		
	Per Technician	ь	•
	1 - 2	10	
	5 over	. 15	
	* Computed as follows: Again divided by number of meet	gregate man- nanics. Max	year experiences
3.	divided by number of medicredit of 10 years per m	gregate man- nanics. Max	year experiences imum service year 25
3.	divided by number of med credit of 10 years per m Tools and Equipment	gregate man- nanics. Max	India per 1200 300
3.	divided by number of medical credit of 10 years per m	gregate man- nanics. Max echanic.	India per 1200 30 m
3.	divided by number of medicredit of 10 years per m  Tools and Equipment  a. Basic	gregate man- nanics. Max echanic.	India per 1200 30 m
3.	divided by number of medicredit of 10 years per more tools and Equipment  a. Basic 1. Mandatory 2. Standard  b. Specialized (needed to service particular products)	gregate man- nanics. Max echanic. 0 15	India per 1200 game
3.	divided by number of medicredit of 10 years per more tools and Equipment  a. Basic 1. Mandatory 2. Standard  b. Specialized (needed to service particular product or type of technology)	gregate man- nanics. Max echanic. 0 15	India per 1200 30 m
	divided by number of medicredit of 10 years per more than the series of 10 years per more than the series of the service particular product or type of technology)  c. Basic and Specialized	gregate man- nanies. Max echanic. 0 15	India per 1200 game
3.	divided by number of medicredit of 10 years per more tools and Equipment  a. Basic 1. Mandatory 2. Standard  b. Specialized (needed to service particular product or type of technology) c. Basic and Specialized  Paid-up Capital	gregate man- nanies. Max echanic.  0 15 10 luct 25	25
	divided by number of medicredit of 10 years per more than the service particular product or type of technology)  C. Basic and Specialized  Paid-up Capital  Page 10 years per more than the service particular product per service per service particular product per service per more servic	gregate man- nanies. Max echanic.  0 15 10 luct 25	25
	divided by number of medicredit of 10 years per more than the credit of 10 years per more than the credit of 10 years per more a. Basic 1. Mandatory 2. Standard  b. Specialized (needed to service particular product or type of technology) c. Basic and Specialized  Paid-up Capital  p 30,000 to P 100,00 p 101,000 to P 300,000	gregate man- nanics. Max echanic  0 15 10 luct 25	25
	divided by number of medicredit of 10 years per more than the service and Equipment  a. Basic 1. Mandatory 2. Standard  b. Specialized (needed to service particular product or type of technology) c. Basic and Specialized  Paid-up Capital	gregate man- hanics. Max echanic.  0 15 10 huct 25 200 2 200 4 200 6 200 8	25
	divided by number of medicredit of 10 years per more than the credit of 10 years per more than the credit of 10 years per more than the content of the credit of the credi	gregate man- nanics. Max echanic.  0 15 10 luct 25	25
	divided by number of medicredit of 10 years per more credit of 10 years per more credit of 10 years per more constants.  a. Basic 1. Mandatory 2. Standard  b. Specialized (needed to service particular product or type of technology) c. Basic and Specialized  Paid-up Capital  p 30,000 to P 300,000 p 301,000 to P 500,000 p 501,000 to P 800,000 p 801,000 over	gregate man- hanics. Max echanic.  0 15 10 huct 25 200 2 200 4 200 6 200 8	25
4	divided by number of medicredit of 10 years per more credit of 10 years per more credit of 10 years per more credit of 10 years per more consisted.  a. Basic 1. Mandatory 2. Standard  b. Specialized (needed to service particular product or type of technology) c. Basic and Specialized  Paid-up Capital  p 30,000 to P 100,6 p 101,000 to P 300,7 p 301,000 to P 500,7 p 501,000 to P 800,7 p 801,000 over	gregate man- nanics. Max echanic.  0 15 10 luct 25 200 4 200 6 200 8 10	25
4	divided by number of medicredit of 10 years per more credit of 10 years per more credit of 10 years per more credit of 10 years per more consistent of the control of the c	gregate man- hanics. Max echanic.  0 15 10 huct 25 200 4 200 6 200 8 10	25
4	divided by number of medicredit of 10 years per more credit of 1. Mandatory 2. Standard  b. Specialized (needed to service particular product or type of technology) c. Basic and Specialized  Paid-up Capital	gregate man- nanics. Max echanic.  0 15 10 luct 25 200 4 200 6 200 8 10	25
4	divided by number of medicredit of 10 years per more credit of 10 years per more credit of 10 years per more credit of 10 years per more consistent of 1. Mandatory 2. Standard  b. Specialized (needed to service particular product or type of technology) c. Basic and Specialized  Paid-up Capital	gregate man- hanics. Max echanic.  0 15 10 huct 25 200 4 200 6 200 8 10	25

١,,	Spare Parts Inventory	110
	a. Substitutes or Replacement  Parts b. Substitutes & Originals 7 c. Originals (Eactory parts) 10	
.7	Warranty Offered	5
٠	a. 90 days b. 120 days c. 150 days d. more	
8.	Type of Service Offered	5
	a. Per call basis  (maintenance/repair) b. Contract  2 5	
9.	Gross Service Revenue/Year	5
	P 500,000 & Below 1 P 501,000 to P 1 M 2 over P 1 M to P 2 M 3 over P 2 M to P 3 M 4 over P 3 M 5	
	TOTAL MAXIMUM POINT VALUE	1.00

NOTE: Point level per star rating category

Paint	Level		Sta	ar Rating	
	to 50			1	
	to 60			2	
	to 70			3	
	to 80			4	
		*		5	
31	over			A	

#### ADDENDUM:

## Pre-requisite for Star Batings:

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- Mandatory Tools
   Mechanics certified chief mechanic
   Minimum working stalls
- Insurance coverage (refer to D.O. 69) II.
- III. Performance Bond (for Four and Five Star only)
- Dealership Agreement for Five Star Rating IV.

ACTOMOTIVE ENGINE REBUILDING MACHINE SHOP & ENGINEERING MACHINE SHOP

CRITERIA	ASSIGNED POINTS	MAXIMUM POINTS VALUE
1. Technical Personnel:		30
j. jechnika retuesa		
a. No. of Mechanics		
1 10	5	
11 - 25	1.0	
. 26	15	
b. Average Years of Exp.	ó	
$\frac{1}{3} - \frac{2}{4}$	1.0	
5 over	' 15	
* Computed as follows: Aga divided by number of tech year credit of 10 year pe	nnicians. n	ALK LINGE
		30
2. Tools and Equipment:		
a. Basic		
1. Mandatory	0	
2. Standard	20	
h Epecialized (needed to		
service particular prod	uct	
or type of technology)	10	
c. Basic and Specialized	30	
		10
3. Paid-up Capital:		
Below P 200,000.00	0	
P 201,000.00 to P 400,000.		
P 401,000.00 to P 600,000.	.00 4	
P 601,000.00/to P 800,000	100 6	
. P 801,000.00 to LM		
Over/1M	. 10	
	ζ,	5
4. Years in business:		
0 - 12 months	1,	
y - 12 months	2 e <sub>r</sub>	
13 - 24 months 25 - 36 months	3	
37 - 48 months	4	
49 - above	5	
5. Warranty Offered:	Š	5
	0	4,
a, 90 days	2	Ä
b. 120 days	3	
c. 150 days	5	
d. more		

6.	Type of Service Offered:		15
	a. In-house (shop location)	5	
	b. In-place (customer's	10	
	10(301011)	15	
	c. In-house & in-place		
			5
9.	Gross Service Revenue/Year		~
		1	
	P 500,000 & Below	1	
*.	P 501,000.00 to P 1.5M	2 3	
	Over P 1.5M to P 3M	3	
	Over P 3M' to P 5M	4	
		5	
	P 5M over		
	TOTAL MAXIMUM POINT VA	T.HR	100
	TOTAL MATERIAL TOTAL AF	ILI O LA	

NOTE: Point levels per star rating category:

}	Poir	nt l	Level	S	tar Ratli
	up	to	50		1.
	51				2 *
	61	to	70		3
	71	to	80		4
	81	OV	er		<b>b</b>

#### ADDENDUM:

### Pre-requisite for Star Ratings

- 1. Mandatory Tools (see attached copy)
  2. Technician certified chief mechan
  3. Minimum area requirement (refer to D
- II. . Insurance coverage (refer to D.O. 69)
- III. Performance Bond (for Four and Five

## AIRCONDITIONING AND REFRIGERATION/ELECTRONICS/ELECTRICAL

		CRITERIA	POINTS	MAXIMUM POINTS VALUE
•	1.	Type of Appointment:		5
		a. No appointment	0	
		b. Authorized Dealer/Dist.		
		Service Rep.	1	
		c. Exclusive Distributor/ Service Rep.	3	
7.		d. Branch/Subsidiary	5	
	2.	Technical Personal:		30
		a. Number of Technicians	E	
		1 - 3	5 10	
		4 - 6 7 - over	15	
		7 - over	,	
		b. Average Years of Exp.		
		Per Technician	5	
		1 - 2	10	
		3 - 4 5 - over	15	
		* Computed as follows: agg man-year experiences divi number of technicians. M service year credit of 10 per technician.	aximum	
	3.	Tools and Equipment:		25
		a. Shop Equipment/Tools	15	
		h Field Tools	10	1 N
		C. Shop Equipment/Field Too	ols 25	
		n : ) Comital:		10
	4.	Paid-up Capital:		***
		P 10,000.00 to P100,000.00	. 2	
		7403 000 00 to D200 000 00	*4	
		D201 000 00 to P300,000.00	6 8	
AMERICAN STATE	er ger	P301,000.00 to P400,000.00	10	
		P401,000.00 and over		
	5.	Years in business:	24	5
· San		A CONTRACTOR OF THE PARTY OF TH	1	•
ELECT VILL	1 111 3	0 2.00	2	
		13 - 24 months	3	*
		25 - 36 months	4	
		37 - 48 months 49 - above	5	
		49 - drove		

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6.	Spare Parts Inventory:		10
	a. Substitutes or Replacement Parts b. Substitutes & Originals c. Originals (factory parts)	4 7 10	
7.	Warranty Offered:		5
	a. 90 days b. 120 days c. 150 days d. more	0 2 3 . 5	
8.	Type of Service Offered:		5
	<ul><li>a. Per call basis - maintenance/repair</li><li>b. Contract/Operatorship</li></ul>	2 5	
9.	Gross Service Revenue/Year		5
	Up to P200,000.00 P201,000.00 to P400,000.00 P401,000.00 to P600,000.00 P601,000.00 to P800,000.00 P801,000.00 and over	1 2 3 4 5	
	TOTAL MAXIMUM POI	NT VALUE	100

NOTE: Point levels per star rating category:

Point Level	Star	Rating
11 to 40 41 to 50 51 to 60 61 to 70 71 over		1 2 3 4 5
1 114	Star Rating:	

#### ADDENDUM:

## Pre-requisite for Star Rating:

- Mandatory Tools
   Technician certified chief technician
- II. Insurance coverage (refer to D.O. 69)
- III. Performance bond (for Four and Five Star only)

# OFFICE MACHINEZEMIA PROCESSING EQUIPMENT

	CRITERIA	ASSIGNED	MAXIMUM POI
		POINTS	VALUE
			10
1	Type of Appointment:	Y	
		0	
ć	. No appointment	3	
t	Authorized Dealer/Dist./Service Rep.	7	
(.	Exclusive Distributor/Service Rep.	10	
C	1. Branch/Subsidiary		
1	Technical Personnel:		20
	a. Number of Technicians		
		2	
	1 ~ 3	5	
	4 - 6	10	
	7 - over		
	b. Average Yeard Experience per Technicia	an	
		2.	*
	1 - 2	5	
	3 · 4 5 - over	1.0	
	* Computed as follows: Aggregate man-ye	S. F. Transmission	es ce
	year credit of seven (7) years per tec	S. F. Transmission	
	year credit of seven (7) years per tec  Tools and Equipment: **	hnician.	es ce 
	divided by number of technicians. The year credit of seven (7) years per tec  Tools and Equipment: **  a) Mechanical/Electro-mechanical Equipment	hnician. Ment	
	year credit of seven (7) years per tec  Tools and Equipment: **	hnician. Ment	
	divided by number of technicians. The year credit of seven (7) years per tec  Tools and Equipment: **  a) Mechanical/Electro-mechanical Equipment/Lools, supplies a consumables	hnician. Ment	
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	divided by number of technicians. The year credit of seven (7) years per tec  Tools and Equipment: **  a) Mechanical/Electro-mechanical Equipment/tools, supplies a consumables  * Lacks any of the prescribed minimum requirement	hnician. ment	
	divided by number of technicians. The year credit of seven (7) years per tec  Tools and Equipment: **  a) Mechanical/Electro-mechanical Equip  1. Shop equipment/tools, supplies a consumables  * Lacks any of the prescribed minimum requirement  * Has the prescribed minimum	hnician. ment	
	divided by number of technicians. The year credit of seven (7) years per tec  Tools and Equipment: **  a) Mechanical/Electro-mechanical Equipment/tools, supplies a consumables  * Lacks any of the prescribed minimum requirement	hnician. ement and	
	divided by number of technicians. The year credit of seven (7) years per tec  Tools and Equipment: **  a) Mechanical/Electro-mechanical Equip  1. Shop equipment/tools, supplies a consumables  * Lacks any of the prescribed minimum requirement  * Has the prescribed minimum	hnician.  ment  and  0  10	
	divided by number of technicians. The year credit of seven (7) years per tec.  Tools and Equipment: **  a) Mechanical/Electro-mechanical Equipment/tools, supplies a consumables  * Lacks any of the prescribed minimum requirement * Has the prescribed minimum requirements  2. Field tools/supplies and consumates	hnician.  ment  and  0  10	
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	divided by number of technicians. The year credit of seven (7) years per tec.  Tools and Equipment: **  a) Mechanical/Electro-mechanical Equipment/tools, supplies a consumables  * Lacks any of the prescribed minimum requirement  * Has the prescribed minimum requirements  2. Field tools/supplies and consument with the prescribed minimum requirements.	hnician.  ment  0  10  ables	

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* Ha * Ha * Ha to * Ha	cks any of the prescribed rimum requirement is the prescribed minimum as at least five (b) optional cols/equipment cols/equipment cols/equipment	10°	
2. Fie	eld tools/supplies and consumat	oles	
* ! * !	Lacks any of the prescribed ainimum requirement las the prescribed minimum las at least five (5) optional las at least ten (10) optional	tools 10	
NOTE	If service shop handles both the points assignment will category - thus, totalling	Than he recues a	1/441/
4.	Paid-up Capital:		10
	P 10,000.00 to P 100.000.00 P 101,000.00 to P 200,000.00 P 201,000.00 to P 300,000.00 P 301,000.00 to P 400,000.00 P 401,000.00 and over	2 4 6 8 10	
			10
5.	Years in business:		
	Less than one year  12 - 23 months  24 - 35 months  36 - 47 months  48 - 59 months  60 - above	0 2 4 6 8 10	
6.	Spare Parts Inventory:	•	10
	<ul><li>a. Substitutes</li><li>b. Substitutes &amp; Originals</li><li>c. Originals (factory parts)</li></ul>	7 10	
7.	Warranty Offered:		5
Top the	a. 90 days b. 120 days c. 150 days d. more	0 2 3 5	
8.	Type of Service Offered:		5
.,,	a. In-house b. In-house and on-site c. "b" plus regular/annual se contract	1 3 ervice 5	

9. Gross Service Revenue/Year

10

	qU	to F 100,000.00	2.
P	101 000.00	to P 200,000.00	6
P	201 000 00	to P 300,000.00	8
P	301,000.00	to P 400,000.00	10
P	401 000.00	and over	, ,

TOTAL MAXIMUM POINT VALUE

100 ===

NOTE: Point levels per star rating category:

Point Level	Star Rating
up to 40	1
41 10 50	2
51 to 60	3
61 to 70	4
71 over	5

\*\* See attached list of tools and equipment

#### ADDENDUM:

## Pre-requisite for Star Ratings:

- Mandatory Tools
  - Mechanics certified chief technician
- Insurance coverage (refer to 0.0. 69) II.
- III. Performance Bond (for Four land Five Star only)
  - Dealership Agreement (for Five Star only) IV.

## TOOLS/EQUIPMENT REQUIREMENT GUIDE (MOTOR VEHICLES)

#### SERVICES OFFERED

#### D.P. Painting

- \* Air Compressor Portable Electric Drill
- \* Air Regulator \* Point Spray Gun

Point Drier Portable Sander & Polisher

### D.2. Body Sheet Motal & Frame Repairs

- \* Air Compressor \* Electric Welder - Oxy-Acytelene Hydraulic or Mechanical Power
- \* Body-Fender Tool Set
  Portable Sander & Polisher

#### D.3. Brake System

- \* Bench Grinder/Wheel Brush
- \* Washing Pan Hydraulic Brake Bleeder (optional) Dial Gauge with Adapter (optional)
- \* Torque Wrench Thickness Gauge
- Brake Tube Flaring Tool (Floor Jack
- \* (Vise (Service Creeper (Portable Electric Drill (Inspection Lamp

### D.4. Transmission - Menual

- \* Gear Oil Pump/Dispenser
- \* Micrometer Set
- \* Torque Wrench
- \* Thickness Gauge
  Hydraulic or Mechanical Press
  (Floor Jack
  (Stand
  (Service Creeper
  (Vise
  - (Oiler
- \* (Inspection Lamp

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#### D.5. Rear Axle

Hoist or Pit (optional)
Gear Oil Pump/Dispenser
Micrometer Set
Dial Gauge with adapter
Hydraulic or Mechanical Press
Spring Scale
Oiler
Inspection Lamp

#### D.6. Transmission - Automatic

- \* Pressure Gauges/0-300 PSI SST-AUTO TRANS
- D.7. Hydraulic/Pneumatic/Air System
- D.8. Engine Overhauling

Hoise or Pit (optional)

\* Chain Block
Hydraulic or Mechanical Press
Valve Spring Compressor
Piston Ring Compressor

\* Micrometer Set

\* Dial Guage with adapter

\* Cylinder Bore Gauge Plastigage Piston Clearance Pull Spring Gauge Straight Edge Surface Plate and V Black (optional\*)

\* (Floor Jack (Stand (Service Creeper (Torque Wrench (Thickness Gauge (Vise

(Oiler

(Inspection Lamp
Including Engine Tune-up Tools

#### D.8. Engine Tune Up

Tune-up Tester (optional)
Tachometer & Cam Dwell Tester

Timing Light
AVR Circuit Tester (optional)
Spark Plug Cleaner/Tester (optional)
Compression Tester
Filler Gauge
Inspection Lamp

D.9. Front Suspension and Steering Including Wheel Alignment

\*Hoist or Pit

\* Chassis Lubricator or Greese Gun
Oil Pump/Dispenser
Hydraulic or Mechanical Press
Spring Scale
SST for Power Steering
Including Wheel Alignment Tools

#### D. 10. Complete Wheel Alignment

- \* Tire Pressure Gauge
- \* Toe-in Gauge
- \* Camber Caster King-Pin Gauge
- \* Turning Radius Gauge

#### D.11. Wheel Balancing

\* Dynamic Wheel Balancer

#### D.12. Lubrication System

Hoist or Pit
Washing Stall
Chassis Lubricator or Greese Gun
Oil Pump/Dispenser

\* Oiler

#### D.13. Upholstery Services

SST for Upholstery Services

#### D.14. Glass Replacement & Door Repairs

SST for Glass Replacement Services

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### D.15. Auto Electrical Repairs

\* AVR Circuit Tester

\* Alternator Checker or Equivalent
Battery Cell Tester
Battery Hydrometer
Battery Charger

Booster Cable Growler

#### D.16. Car Airconditioning

#### MISCELLANEOUS TOOLS

Snapring plier set Vice grip wrench Pipe wrench Drill set Hole saw set Screw extractor set Tap and die set Chisel puch set File set Hammer Rubber mallet Wood or Piastic mallet Wire brush Soldering iron Hacksaw Inspection lamp Tape measure Hexagon wrench set Stud puller Filler gauge

\* Mandatory tools & equipment

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# ENGINE REBUILDING/ENGINEERING MACHINE SHOP

## A. AUTOMOTIVE ENGINE REBUILDING MACHINE SHOP

No. of Units	Types and Specification
No. of Units  1 Unit	Lathe Machine, 22" swing diameter Lathe Machine, 13" swing diameter *Lathe Machine, 10" swing diameter *Milling Machine No. 1 (optional) *Shaper Machine *Drill Press, 1' capacity Hydraulic Press *Electric Welding Machine *Oxy-acetylene Welding Equipment Crankshaft Grinder Line Boring Machine Reboring Machine Hydroboring Machine Hydroboring Machine Valve Refacing Machine Surface Grinder (Wet or Dry) Conrod Aligner Valve Seat Grinder *Bench Grinder *Air Compressor
1 Unit 1 Unit 1 Set 1 Set	Turbo Washing Tank  *Chain Block  *Standard Hand Tools  *Complete Measuring Instruments

## B. ENGINEERING MACHINE SHOP

No. of Units	Types and Specification
2 Units 2 Units 2 Units 1 Unit	Lathe Machines, 30" swing diameter Lathe Machines, 24" swing diameter *Lathe Machines, 18" swing diameter Vertical Lathe Machine *Milling Machine No. 2 (optional) *Shaper Machine, 24 strokes Planer Machine Radial Drill Press *Drill Press, 2" in steel Hydraulic Press, 50 tons *Electric Welding Machine *Oxy-acetyline Welding Equipment Plain Cylindrical Grinder Internal Grinder *Bench Grinder *Bench Grinder *Air Compressor Power Hack Saw *Chain Block *Standard Hand Tools *Complete Measuring Instruments
1 Set	WOOMB 20 0 2

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<sup>\*</sup> Mandatory tools and equipment

# TOOLS/INSTRUCTIVES/EQUIPMENT/SUPPLIES (ELECTRONICS)

#### TOOLS

* 2. * 3. * 4. * 5. * 6. * 7. * 8.	Long nose pliers Cutter Screwdriver (+) Screwdriver (-) Screwdriver precision Soldering iron 35w Soldering gun Ballpen hammer Socket wrench Alignment tool kit	*12. *13. *14. *15. 16. *17.	Small flat file Pen knife Paint brush w/long bristles Drill Hacksaw De-soldering kit Mechanical pliers Others
--	--	---	---

#### EQUIPMENT

*	1.	Multitester	13.	Frequency counter
	2.	Oscilloscope 5 Mhz Dual Trac	14.	Automatic Regulated Transformer (220/110)
	4.	RF-Signal Generator (160 Khz-240 Mhz		Vacuum cleaner or Air compressor (small)
	5. 6. 7. 8. 9.	Regulated DC Power Supply Audio-RF Signal Tracer AC VTVM Distortion Meter Wow & Flutter Meter Sweep Generator	17. 18. 19.	Head phone TV monitor Microphone Audio test tape (cassette/ reel) Video test tape (beta/VHS)
	11.	Synchroscope FM Stereo Signal Generator	21. 22. 23.	Speaker system Antenna system Field strength meter

#### SUPPLIES

*	1	Soldering lead	* 7.	Screws
*	2.	Contact cleaner		Nuts
*	3.	Rugs/cloth .	* 9.	Connecting wires Soldering paste
	4.	Chamois leather		Lock paint
*	5.	Denatured alcohol		Others
-Je	6.	Alligator clips	12.	Ochera

\* Mandatory tools/equipment/supplies.

## BASIC TOOLS/INSTRUMENTS/EQUIPMENT (ELECTRICAL)

#### TOOLS

- \* 1. Electrical pliers
  - 2. Mechanical pliers
- \* 3. Screwdriver (+)
- \* 4. Screwdriver (-)
  - 5. Precision screwdriver
- 6. Cutter
- 7. Soldering gun \* 8. Ballpen hammer \* 9. Hacksaw
- \*10. Socket wrench
- \*11. Flat file
- \*12. Pen knife
- \*13. Paint brush (med) \*14. Electric drill

#### EQUIPMENT/INSTRUMENT

- \* 1. Multi-tester
- \* 2. Automatic regulated transformer (220/110)

  - 3. Air compressor (small)
    4. Regulated DC power supply
    5. Winding machine

  - 6. Jigs & fixtures
  - 7. Others

\* Mandatory tools/equipment/instrument

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#### TOOLS, EQUIPMENT AND INSTRUMENTS USED IN RETRIGERATION AND AIRCONDITIONING WORKS

- Basic and standard tools one must have in his possession and readily available whenever the work requires:
  - Screwdrivers
    - 1.1. Standard straught for slotted screw heads

\* 1.2. Philips

- \* 1.3. Offset type of items 1.1 and 1.2 for cramped space
- \* 2. Allen wrenches
  - 3. Bristol wrenches
- \* 4. Open end wrenches
- \* 5. Box wrenches
- \* 6. Adjustable wrenches
- \* 7. Ratchet wrench
- \* 8. Mechanical plier
- \* 9. Electrical plier
- \*10. Longnose plier
- Side/Diagonal cutter \*11.
- \*12. Vise grip
- \*13. System analyzer (compound pressure gauge and manifold)
  14. Charging line (1/4 copper tubing with flare nut or flexible hoses)
- Stell rule or steel tape \*15.
- Ball pen hammer \*16.
- Cold chisel 17.
- \*18. Center punch
- 19. Gasket cutter
- \*20. Scissors
- \*21. File
- Brush (nylon, brass or steel) \*22.
- 23. Spatula
- \*24. Flaring tool
- \*25. Tube cutter
- \*26. Swaging tool
- Pinching tool \*27.
- Various fittings (brass) appropriate with the work 28.
  - 28.1. Flare nuts
  - 28.2. Half flare union
  - 28.3. Flare union
  - 28.4. Refrigerant cylinder adaptor 28.5. Flare cups and plugs
- \*29. Test light
- \*30. Multi-tester
- Pocket thermometer \*31.

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- \*32. Oiler
  - Other miscellaneous items such as: 33.

sponge, rags, a piece of water-proof and paper, hacksaw blade and a piece of soap

Tool bag or tool box to contain the above items \*34.

### II. Special tools (shop provided)

- 1. Metal scriber
- Compass/divider
- \* 3. Tin shear
- \* 4. Leak detector 5. Flare wrench

  - 6. Socket wrench
    - Screw extractor
    - 8. Tapered reamer monkey wrench
  - 9. Pipe wrench \*10. Hacksaw fram Hacksaw frame and blade
  - 11. Wood saw
  - \*12. Claw hammer
  - 13. Wood chisel
  - 14. Jack plane
  - Hand drill and bit \*15.
  - 16. Grease gun
  - \*17. Electric soldering gun and iron
  - \*18. Bench visc and pipe vise

#### III. Special Instruments

- \* 1. Megger/Megohmeter
- \* 2. Hook on ammeter volumeter
- Tachometer/speed counter \* 3.
- \* 4. Air velocity meter
  - 5. Temperature and humidity recorder
  - 6. Ph meter or acid tester
  - 7. Flowmeter
- 8. Color toxic gas meter/tester\* 9: Sling psychrometer
- 10. Spirit level
- 11. Caliper
- 12. Micrometer caliper
- 13. Thichness gauge
- Wire gauge \*14.
- 15. T-square
- 16. Depth gauge
- 17. Capillary orifice gauge

#### IV. Equipment

- Trouble light and extension (power cord)
- \* 2. Portable vacuum pump
- Portable condensing unit
   4. Portable air compressor (hose and spray gun)
- \* 5. Portable high pressure water pump
  - Portable steam cleaner
- \* 7. Acetylene and oxygen welding set (including regulator tip and hose)
  - Prestolite brazing set 8.
  - 9. Blow torch
- \*10. Refrigerant and gas cylinders

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- Diaphragm pump
   Acid circulating pump

- \*13. Robinaire charging set
- Hand operated oil pump 14.
- Electric ...lding set \*15.
- 16. Portable grinder/sander
- Hydrostatic pump 17.

#### Safety Devices V.

- \*1. Welding goggles
- \*2. Welding masks
- 3.
- Rubber gloves (chemical resistant)
  Rubber gloves (Die-electric 600 volts) \*4.
- \*5. Working gloves (heavy canvass asbestos;

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- \*6. Welding apron
- \*7. Safety shoes Safety helmet
- 8.
- 9. Gas mask
- \* Mandatory tools and equipment

#### SHOP TOOLS/EQUIPMENT/SUPPLIES/CONSUMABLES FOR OFFICE/DATA PROCESSING/EQUIPMENT REPAIR

1. FOR MECHANICAL/ELECTROMECHANICAL OFFICE MACHINES/ (i.e. Manual/Eletric typewriters, adding machines, etc.)

#### A. SHOP TOOLS

#### MINIMUM REQUIREMENT

#### Per Technician

- Screwdriver (-)/Cross Slated (+) Set
- Pliers Set (Electrical, Mechanical, Long Nose)
- Cutter Set
- Spring Hook Set
- Tweezer 5.
- Jeraller's Screwdriver Set
- Allen Wrench Set
- Brush Set (Paint Brush, Toothbrush) 5.
- Small Mechanism Kammer.
- Retaining Clip (C clip) Setter and Detacher
- 11. Oilers
- Vise-Grip Locking Hand Tool 12.
- Adjustable Wrench 13.
- Multi-meter 14.
- 15. Soldering Tool
- 16. Desoldering Tool

#### Per Shop

- Spanner Wrench Set 1 -
- Box-end Wrench Set
- Socket Wrench Set 3.
- 4. Portable Blow Torch
- 5. Hack saw
- 6. File Set
- 7. Punch Set

#### OPTIONAL

- Filler Gauge
- 2. Gauge Wire
- 3. Caliper
- Steel Tares
- 5. Flash Light

## ADDITIONAL TOOLS FOR ELECTRO-MECHANICAL OFFICE MACHINES

- Multi-prong Pliers
- Type Bar Roller Bender 7.
- Type Bar Adjusting Plier 8.

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- :3.
- Type Cutting Plier Type Bar Side Aligning Plier 10.
- Other special tools for specific brands of typewriters 11. and other office machines

#### SHOP EQUIPMENT 'B.

#### MINIMUM REQUIREMENT

- Bench Vise
- 2. Bench Grinder
- 3. Electric Drill
- 4. Air Compressor
- Vacuum Cleaner .

#### OPTIONAL

1. Bender-expander

## FIELD TOOLS (MINIMUM REQUIREMENT)

- Screwdriver (-)/Cross Slated (+) Set
- 2. Plier
- 3. Cutter
- 4. Adjustable Spanner/Wrench Set
- 5. Spring Hook
- Tweezer
- 7. Hexagon Socket/Screw/Wrench Set
- 8. Brush
- 9. Retaining Clip (C clip) Setter and Detacher
- 10. Oiler
- Soldering Tool 11.
- Desoldering Tool 12.
- 13. Multi Tester (e.g. VOM) 14. Precision Screwdriver
- 15. Tool Case
- · 16. Part Container

#### FOR ELECTRONIC OFFICE/DATA PROCESSING EQUIPMENT II. (i.e. electronic calculator, fax, electronic cash register, copier, personal computer, etc.)

#### A. SHOP TOOLS

#### MINIMUM REQUIREMENT

- Screwdriver (-)/Cross Slated (+) Set
- 2. Plier
- 3. Cutter
- 4. Tweezer
  5. Adjustable Wrench (6", 8")
- Precision Screwdriver 6. 7.
- Wire Stripper
- 8. Soldering Tool
- 9. Desoldering Tool
- 10. Multi Tester (e.g. VCM)

Hexagon Socket Screw/Wrench 11.

- Retaining Clips (C clip) Setter and Detacher 12.
- 13. Filler Gauge
- 14. Hacksaw
- Mechanism Hammer 15.
- Spring Hook 16.
- IC Insertion/Extraction Tools 17.
- Nut Driver Set 18.
- Vise-Grip Locking Hand Tool 19.
- Tension Guage (push/pull type) 20.
- 21. File Set
- 22. Oiler

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- 23. Brush Set
- 24. Connector Insertion and Extractor Tools
- Magnigfying Lens 25.
- 26. Aligning Tools
- 27. Flashlight
- Allen Wrench Set 28.
- Pin Punch Set 29.

#### OPTIONAL

- Inspection Mirror
- Crimp Tool
- Modular Plug Kit (tel.) 3.
- Clips and Extension Cable/Wire (e.g. Alligator Clip) 4.
- Staple Gun
- Torque Wrench 6.
- Special tools for specific brand of electronic office

#### SHOP EQUIPMENT B.

#### MINIMUM REQUIREMENT

- Bench Vise 1.
- Bench Grinder
- 3. Electric Drill
- 4. Air Compressor
- 5. Vacuum Cleaner

## SPECIAL REQUIREMENT FOR COMPUTER REPAIR

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- Floppy Disk Alignment/Tester
- 2. Hard Disk Drive Tester
- Logic Analyzer

#### OPTIONAL

- Oscilloscope 1.
- Signal Generator 2.
- Capacitance Meter 3.
- Power Supply 4.

- I.C. Tester
- 6. Logic Probe
- 7. Logic Fulser
- Current Tracer 8.
- 9. EPROM Eraser
- EPROM Frogrammer 10.
- 11. Curve Tracer
- In-Circuit Tester 12.
- Bench Type Digital Multi Meter 13.
- Desoldering Tool Station 14.
- Soldering Tool Station 15.
- 16. Heat Gun
- Automatic Voltage Regulator 17.
- Transformer (e.g. step-up, step-down) 18.
- IC/LSI Desoldering Tool 19.
- 20. Rewinding Machine
- 21. Wire Gauge
- Slide Regulator (0 to 260 Volts VARIAC)

#### SHOP SUPPLIES/CONSUMABLES FOR OFFICE/DATA PROCESSING/EQUIPMENT REPAIR

#### A. FOR SHOP REPAIR

#### MINIMUM REQUIREMENT

- 1. Soldering Lead
- Contact Cleaner (e.g. LPS)
- 3. Oil/Grease
- All Purpose Cleaner (e.g. Wipe-out, MC) 4.
- 5. Electrical Tape
- 6. Insulator (e.g. Mica Tube)
- 7. Fenetrating Oil
- 8. Adhesive (e.g. Bionic, Supaglue, Rugby)
- 9. Sand Paper
- Rags 10.
- 11. Alcohol/Thinner

#### OPTIONAL

- Soldier Wick 1.
- 2. Silicon Blue
  - Degreasing Agent (e.g. LPS) 3.

#### B. FOR FIELD REPAIR

Soldering Lead 1.

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- Adhesive (e.g. Bionic, Supaglue, Rugby)
- 3. Sand Paper
- 4. Rags
- 5. Contact Cleaner (e.g. LPS)